

# Conducting Great Retrospectives

This *Interactive* Workshop Explores the Fundamental Elements of Running Reviews for Organizational Learning.

**Workshop Summary:** This full-day, hands-on, practical workshop focuses on how to improve the quality of your Reviews and Retrospectives. The instructor will share best practices and techniques which can be used immediately to increase your effectiveness in designing and running these reviews and methods for ensuring Organizational Learning results.

We kick off the day by discussing the difference between typical Post Project reviews and a high-value Retrospective. You will participate in a mock event to practice these new skills.

The instructor will share various tools, tips, and techniques required to successfully architect and facilitate these sessions. activities in your organization. By the end of the day, you will have a complete new skill to effectively draw out the key lessons learned.

## Who should attend?

Anyone who runs Project or Team Reviews. Project and Program Managers, Product Managers, Engineers, Marketing, HR personnel will all benefit from this course.

## What are the objectives?

- Understand the role and value of Excellent Retrospectives. (what is different from a Post Mortem or Post Project Review).
- Practice facilitating a Mock retrospective
- Understand how to design a retrospective to draw out the most critical lessons learned.
- Learn tips and technique for Organizational Learning from the Retrospective.

## Who is the trainer of this course?

Debra Lavell is a nationally recognized requirements training expert in Organizational Learning. She has conducted well over 200 Retrospectives and shares tips & techniques. Debra is President of the Pacific NW Software Quality Conference in Portland Oregon.

Date and Time: **Nov 5, 2009**

8:30 am to 5:00 pm

Venue: **Hilton Garden Inn**

14850 Kruze Oaks Drive  
Lake Oswego, Oregon 97035

Registration Fee: **\$499** Early bird and group discounts available  
Includes breakfast, lunch and refreshments

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for this  
1-Day Workshop

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